



**W.M.P.C** ✨ ✨ ✨

✨ ✨ ✨  
**SUMMER  
CAMP**

**18th -23rd  
August 2024**

**Fun  
Friendship  
Sport**



Aylesford Equestrian Centre, Loughborough Road,  
Melton Mowbray LE14 3PF

# Meet the Team



**Dee Bagnall**

DC



**Julie Hayward**

Branch Secretary



**Helen Roadway**

Health & Safety Officer

Camp Hub Manager



**Stephanie Leech**

Stable Block Manager



**Gemma Blake**

Clothing /Merchandise



**Dale & Laura Greenwood**

Onsite farrier/ Mini Coordinators



**Beth Bridges**

Social & Fundraising



**Zoe Morris**

Rally Coordinator & Coach



**Rachel Burrage**

Coach



**Jenny Deveraux**

Branch Coach



**Poppy Skidmore**

Mini's Coach



**Demi Bagnall**

Mini's Coach



**Amy Burbage**

Guest Coach



# Pre-Camp Prep

## Vaccinations

Check your Horse/ponies vaccinations. Unfortunately, we cannot allow any horse/pony on site without up-to-date vaccinations. Vaccinations must have been within the last twelve months but not within the last 7 days before the start of camp. If your horse/pony has started a new course of vaccinations, the 2<sup>nd</sup> vaccinations must have been carried out but not within the previous 7 days before the start of camp.

### Vaccination cut off dates

12mths booster no later than **10<sup>th</sup> August**

If you need to start a new course the 1<sup>st</sup> Injection needs to be given on before **20<sup>th</sup> July 2024** and the 2<sup>nd</sup> injection no later than **10<sup>th</sup> August 2024 (minimum 21days between 1<sup>st</sup> & 2<sup>nd</sup> injection)**

## Passports

Passports will need to be presented for checking upon arrival at camp.

## Stable Deposit

You will be asked for a £10 stable deposit when you check in on arrival, this will be paid back to you once your stable has been fully cleared on the last day.

## Camp Shopping

**Jonty Equestrian** have offered all members a 15% discount for the week beginning of 3<sup>rd</sup> August and a late-night shopping evening on

**Wednesday 7<sup>th</sup> August** until **7.30pm**

Opening hours are 10am-4pm.

Lodge Farm, Bosty Lane, Aldridge Tel: 07877 205589 <https://jontyequestrian.co.uk/>

**Townfields** offer all Pony Club members a 15% discount when you spend over £75 under the Pony Club Perks Scheme. Offer excludes sale items, clippers & animal medicines. They offer a hat and body protector fitting service by qualified fitters.

Enter discount code TXPC15 <https://www.townfields.com/>

Or visit the Townfirls store

Townfields Saddlers Ltd, Butt Lane, Allesley, Coventry, CV5 9FE

T: 024 76402474

## Pony Club Clothing

Jonty Equestrian are also our branch clothing suppliers, orders can be made online at

<https://jontyequestrian.co.uk/product-category/pony-club-riding-schools/west-midlands-pony-club/>

Or by visiting the shop.

Pony Club ties, stocks, scrunchies and replacement member badges can be purchased in Branch, please see Gemma.

## Ponies fit & well.

Camp is a tiring week for horses & ponies with 4hrs of riding each day. Please ensure horses & ponies have a good fitness level. Any preexisting injuries or illnesses need to be declared to the DC prior to arrival at camp.

*\*Equine welfare is priority and any horse or pony deemed not fit enough, in distress or too tired continue with camp activities, will be removed from the session to rest. The Committee decision is final.*

### **Dogs & Pets**

Unfortunately, dogs are not allowed to stay on site during camp. Please make alternative arrangements for the care of your dogs.

### **Farrier**

Book your farrier visit in so ponies have a fresh set/trim ready for camp.

**Top Tip** ask your farrier for the shoes he takes off and take them to camp with you in case your pony loses a shoe. Dale Greenwood will be onsite with farrier tools to remove twisted shoes or replace lost shoes but he **will not** have spare shoes with him.

### **Reasonable Adjustments/ Additional Support**

If your child has any learning, neurodiverse or physical conditions and requires additional support during camp, please contact Dee prior to camp so a reasonable adjustment plan can be put in place.

### **Site visitors**

Family members and visitors are welcome on site for the last day to watch members taking part in the show day. We do need to know who is onsite at all times for both Health & Safety and Safeguarding reasons.

All visitors are required to fill out the visitor book which is situated in the hub and inform a member of the committee.

Any persons found on site that we are not aware of we will asked to leave immediately.

### **Hay/Shavings**

You can either bring your own shavings to camp or bales can be ordered via the Branch for £9.25 per bale and will be delivered on site ready for when you arrive

Large round bales of hay are available for communal use for £8 per pony/horse or you are welcome to bring your own.



Groom/Chef/Taxi/Pony Holder	Rider/Member	Horse/Pony
Home for the week – tent, caravan, horsebox	Hat – skull cap for XC, hat silks- see standards	Feed Buckets x2 (named)
Camping chairs & table	Body Protector – see standards	Water Bucket - large
Plastic plates – plates & cutlery are not provided by the caterers	Riding Boots Trainers Wellington Boots Flip flops for shower	Water container or bucket with cover to be left outside stable
Torch/ lights	At least 3 pairs of jodhpurs – 2 for the week and 1 for show day. White/beige/canary for show day	Feed, Supplements, and treats
Generator (optional) – must be turned off by 10pm. 8.30pm in the quiet zone. Don't forget fuel!	T-shirts – Branch polo/camp t-shirt shoulders must be covered when riding	Bucket cleaning brush/sponge
Battery packs	Sweatshirt – Branch sweatshirt. no hood for riding in	Headcollar & Lead rope
Small First Aid Kit	Waterproof jacket – for riding in no hood	Spare headcollar & lead rope!
Small sewing kit – buttons always have a habit of popping off!	Set of old clothes for mucking out in/stable duties	Grooming Kit – dandy brush, body brush, plastic curry comb, hoof pick, hoof oil, 2 x sponges different colours for face & dock, Mane and tail brush, mane comb – All named
Suncream/ Waterproofs – You just never know what British weather will be like!	Evening clothes – shorts, t-shirts, tracksuits – plan for every type of weather!	Plaiting Kit – bands, needle/thread (older members), plaiting comb, gel/wax
Wash Kits & towels, dressing gowns/onesie – it's a walk across the site to get to the shower not one you want to do in your towel	Pj's & underwear	Tack Cleaning kit – saddle soap, sponge, cloth, old toothbrush for bits
Snacks – lots of snacks! There will be a small tuck shop each evening in the hub.	Show shirt/school shirt for show day – with collar if wearing a tie, without if wearing a stock	Saddle /Bridle
Spare everything! – batteries, tent pegs, string, tape for those emergency repairs.	Pony Club Tie or stock (15yrs+)	Rugs – fleece, rain sheet, fly rug & mask, stable rug, snuggly hood for show prep.
Small backpack for snack. Water bottle, sun cream and survival kit when following your child around for the day.	Show Jacket – Navy or Tweed	Martingale – rein stoppers
	Pony Club badge on left lapel of show jacket and coloured felt under badge for any test level achieved	At least 3 saddle pads – 2 for daily use and 1 for show day- ponies will get sweaty and wet in the water – we don't want any skin irritations.
** there are toilets onsite but please bring toilet roll	Medical arm band for XC	Boots and spares. Electrical tape for xc
Cash for tuckshop & 2 <sup>nd</sup> hand shop	Riding gloves – navy, black or brown	Small Equine 1 <sup>st</sup> aid kit

	XC skin – long sleeves to be worn for xc	Bathing kit – shampoo, sponges, sweat scraper, towels	
	Camp Blanket	Mucking Out Tools – shavings fork/shovel, wheelbarrow, skip bucket, grass rake/corn broom	
	Notepad & pen	Set of fleece bandages	
	Waterproofs – over trousers or chaps for riding in. We carry on in the rain!	Passport	
		Spare reins, safety stirrup bands etc	

## Arrival Day

- Arrival on site from **12.00pm** for caravans/tents
- Horses/ponies arrive **from 2.00pm**
- On arrival you will be greeted by a Branch Official who will direct you to your camping space
- The far area is reserved for those who would like to be in the quiet zone. Please let the site manager know if you would like to be allocated a space in this area.  
All radios and generators must be turned off by 8.30pm.
- Before unloading, go to the camp hub to check in. Take your passport, completed medical consent form and £10 Stable deposit. This is returned to you on departure once your stable has been fully emptied.
- Take your pony to the Trot up area – members please wear your hat and sensible shoes to trot up.
- Once you have passed the trot up, find your stable (stables will have name stickers on the doors) and settle your pony with a hay net and water.
- Go to the store area and collect your shavings if you have placed an order.
- Turnout paddocks will be available to book for 30minute slots from 3pm, please book your slot in the hub with a member of the committee.
- Leave your headcollar & lead rope neatly tied up outside your stable along with your water container/water bucket with cover and spare lead rope.
- Take your tack, hat(s) & body protector to the Hub to be checked by an official if not already tagged.
- Find your group on the notice board and take a picture of the timetable.
- ALL Members to meet at the hub with evening feeds at 6pm
- Camp Briefing at the Hub at 6.30pm
- 7.30pm – check ponies and settle for the night. Wash and put away feed bucket.
- 8pm onwards – Stable Area out of bounds

## Daily Routine

7.55am	Morning Feed	<ul style="list-style-type: none"> <li>▪ All horses/ponies are fed together.</li> <li>▪ Members meet at the designated point with their morning feeds. Sensible footwear to be worn and strictly no crocs or flip flops to be worn in the area at any time. Pj's &amp; wellies are the perfect outfit!</li> <li>▪ Book paddock turnout slot. Booking Sheet will be available in the Hub from 8am each morning.</li> </ul>
8.00-8.30am	Breakfast	<ul style="list-style-type: none"> <li>▪ Breakfast served at the catering truck. Don't forget to take your plate!</li> </ul>
8.45- 9.45am	Stable Duties	<ul style="list-style-type: none"> <li>▪ muck out and leave the bed neatly banked up at the back of the stables.</li> <li>▪ Wash and refill water buckets. Wash feed bucket and put away in your storage area.</li> <li>▪ Groom pony – pony should be presented with no stable stains, knots and shavings removed from manes &amp; tails, feet picked out and oiled, clean eyes, nostrils, and bottoms.</li> <li>▪ Stables should be left clean and tidy, the only items permitted to be left outside stables are a water container/bucket with cover and your headcollar &amp; lead rope.</li> <li>▪ Tack up and get ready for morning activity. If the 1st lesson is stable management. Settle your pony with a hay net.</li> </ul>
9.50am	Mount for parade	<ul style="list-style-type: none"> <li>▪ No mounting in the stable area</li> </ul>
10.00am	Parade	<ul style="list-style-type: none"> <li>▪ Line up in your groups for morning briefing and tack inspection.</li> </ul>
10.15- 11.00am	Lesson 1	<ul style="list-style-type: none"> <li>▪ See Timetable</li> </ul>
11am – 12pm	Lesson 2	<ul style="list-style-type: none"> <li>▪ See Timetable</li> </ul>
12-12.15pm	Settle Ponies	<ul style="list-style-type: none"> <li>▪ Return ponies to stable, brush off, wash off if required.</li> <li>▪ Give small hay net &amp; check water.</li> </ul>
12.15-1.15pm	Lunch	<ul style="list-style-type: none"> <li>▪ Collect Lunch from Hub</li> </ul>
1.15-1.45	Prepare for afternoon lessons	<ul style="list-style-type: none"> <li>▪ Remove hay net and skip stable.</li> <li>▪ Tack up.</li> <li>▪ Mount and meet at designated point (ask your group coach)</li> </ul>
2.00-3.00pm	Lesson 3	<ul style="list-style-type: none"> <li>▪ See Timetable</li> </ul>
3.00-4.00pm	Lesson 4	<ul style="list-style-type: none"> <li>▪ See Timetable</li> </ul>
4.00pm - 5.00pm	Stable Duties	<ul style="list-style-type: none"> <li>▪ Untack and brush off/sponge down if required.</li> <li>▪ Put bed down.</li> <li>▪ Night net &amp; fresh water</li> <li>▪ Night rug if required.</li> <li>▪ Put all equipment away and leave stable area tidy.</li> <li>▪ Refill water/container/bucket outside stable ready for night checks.</li> <li>▪ Prepare feeds.</li> </ul>
5.30pm	Evening Feed	<ul style="list-style-type: none"> <li>▪ All horses/ponies MUST be fed together.</li> <li>▪ Meet at the designated point with evening feeds.</li> </ul>
6- 6.30pm	Dinner	<ul style="list-style-type: none"> <li>▪ Dinner served at the catering truck</li> </ul>

		<b>Evening Routine</b>
7pm	Final Stable check	<ul style="list-style-type: none"> <li>Remove and wash feed buckets.</li> <li>Skip stable</li> <li>Check water &amp; hay</li> <li>Kiss pony goodnight</li> </ul>
7.00-7.30pm	Tuck Shop	<ul style="list-style-type: none"> <li>Tuck shop will be open in the Hub for those midnight feast sweets!</li> </ul>
7.00-7.30pm	Tack Cleaning	<ul style="list-style-type: none"> <li>Tack cleaning at the Hub</li> <li>Take your tack and cleaning kit</li> </ul>
8pm onwards	<b>STABLE AREA OUT OF BOUNDS</b>	<ul style="list-style-type: none"> <li>Only Branch officials/designated persons are permitted to enter the stable area after 8pm. Ponies need their rest.</li> <li>8.30pm on Thursday evening to allow for bathing/plaiting.</li> </ul>
7.30pm	Evening Activity	<ul style="list-style-type: none"> <li>There will be an activity each evening for members to enjoy or they may want to just relax. Enjoy your free time and catch up with friends.</li> <li>No evening activity on Thursday to allow for course walks and show day prep.</li> </ul>
9.00pm	Night checks	<ul style="list-style-type: none"> <li>Branch Officials will carry out night checks and check all horses/ponies are settled and happy, top up water and check hay.</li> </ul>
9.00pm	Generators in quiet Zone to be turned off	<ul style="list-style-type: none"> <li>Please be respectful to campers in the quiet zone</li> </ul>
10.00pm	All generators to be turned off	<ul style="list-style-type: none"> <li>We don't want to spoil your fun but please try and keep noise levels down after 10pm.</li> </ul>

### **Turnout Paddocks**

Turnout paddocks will be available from 8am – 7.30pm

Daily booking sheets will be available in the hub from 7.45am each day.

Paddock slots are 30minutes each for single use and 1-hour slots for 2 ponies sharing

*\* ponies must already know each other if sharing\**

Headcollars to be left outside paddock gates in case of any escapees!

Please poo pick your paddock and top up the water after use.

You are welcome to book extra slots for the paddock during times when your group is doing stable management and /or hand graze around the stable block area.

### **Points mean prizes!**

Stable competition – each morning and evening a member of the committee will carry out stable checks and award each member points. The highest points in each group at the end of the week will be awarded the Stable prize. Those with the least points are awarded the 2024 wooden spoon for being messy pups!

To gain maximum points each day

- Muck out and bank your bed up neatly at the back of your stable
- Wash and fill your water bucket
- Fill and tie up your hay net correctly
- Hang your headcollar and lead rope outside your stable.
- Clear outside your stable and tidy tools away.

## Tack & Turnout

Parade is held every morning in the grass arena outside the hub.

Please line up in your groups with your coach.

Tack is checked for not only for safety but for cleanliness and fitting. Points will be awarded for overall presentation of pony and rider.

### Top Tips

Rachel's pet hate is dirty bits!

Dee's pet hate is straps on bridles not tucked into keepers

Zoe's pet hate is stable stains

Demi's pet hate is dirty boots and girth guards not pulled down.

Poppy's pet hate is riders hair not neatly tied back

Jenny's pet hate is girth guards not pulled down.

### Dress and Tack

The dress code for each of the individual sports is given in the individual rule books. However, there are some items of dress that have safety implications. Members are expected to dress correctly and safely for all Pony Club activities.

- **Clothing** – When mounted at Pony Club activities, Members should wear a Branch sweatshirt, plain-coloured jodhpurs, a suitable plain-coloured shirt with a collar or polo shirt. As a minimum shoulders must be covered for all riding activities, except for Sports where long sleeves are compulsory.
- **Footwear** – Only standard riding or jodhpur boots with a fairly smooth, thin sole and a well defined square cut heel may be worn. Plain black or brown half chaps may be worn with jodhpur boots of the same colour. No other footwear will be permitted.
- **Jewellery** – The wearing of any sort of jewellery when handling or riding a horse/pony is not recommended and if done at any Pony Club activity, is done at the risk of the member/their parent/guardian. However, to stop any risk of injury, necklaces and bracelets (other than medical bracelets) must be removed, as must larger and more pendulous pieces of jewellery (including those attached to piercings) which create a risk of injury to the body part through which they are secured. For the avoidance of doubt a wristwatch, wedding ring, stock pin worn horizontally and/or a tie clip are permitted. It is recommended that stock pins are removed for cross country.
- **Hair** – Must be tied back securely, in a safe manner to limit the risk to hair being caught and prevent scalp injuries. Sports may have additional rules.
- **Medical Armbands** – Medical Armbands are advised if not accompanied by a responsible adult.
- **Hats and Body Protectors** – These are to be in accordance with guidance and meet recommended Safety Standards as detailed in the Rulebooks and links below.

### Tack

All tack must be clean, in a good state of repair, properly fitted and suitable for purpose. Tack inspections are carried out each morning and the committee may prohibit participation in the event if they consider the tack to be inadequate or unsuitable.

- **Stirrups** – Stirrups should be of the correct size to suit the rider's boots. They must have 7mm (¼") clearance on either side of the boot.
- **Humane Girths** – Humane girths are not permitted in any sport, whether during training or competition. A humane girth is described as having non-independent straps that will loosen if one of the straps was to break.
- **Saddles** – It is imperative that Saddles are in a good state of repair, properly fitted and suitable for the purpose of which they are intended. Regular checks for suitable fit can be carried out by professionals. Treeless and total contact saddles are permitted to be used for general riding to support horse and pony welfare.

# Show Day

The final day of Camp is our Show Day.

This is often the highlight of camp and where all the hard work throughout the week comes together.

This is usually in the form of a One Day Event with dressage, showjumping and cross-country phases split into 3 or 4 levels from poles – 20cm, up to the Novice section 80cm+. There is also the option for members to just take part in the dressage phase only, or the dressage and showjumping phases (combined training).

*\*The Cross-Country phase is subject to change and relies heavily on the help from parents/volunteers.*

This is a super busy day so please be extra nice to the Branch officials!

Coaches will discuss with members regarding which section to enter.

All Coaches & Committee members are on hand throughout the day to help and support members, so please don't worry if this is your first time.

Times will be available in, the Hub on Thursday evening.

Stables will be open from 7.30am to start show prep.

All riders must report to Rachel for tack check prior to their 1<sup>st</sup> class. please allow plenty of time before your start time to warm up and have your tack checked.

## Dressage

Members will be told what test they will be riding at the beginning of the week and copies of each dressage test will be available in the hub.

Dressage Tests will be ridden either in the sand arena or the grass arena. Your coach will let you know where you need to be.

Dressage callers – Dressage callers are permitted for all riders if required although we do encourage the older members to try and learn their tests. Parents/helpers please organise callers between you in your groups.

## Dress

Rider	Pony
White Show shirt	Martingale removed
Navy or tweed show jacket	No boots
White/cream/beige Jods	White saddle pad
Clean boots	Plaited
Pony Club tie	
Pony Club badge on left lapel of show jacket	
Gloves – navy/white/black or brown	
Hair neatly tied back	
Number Bib – (provided)	

## Showjumping

The showjumping will either be in the grass or sand arena, your coach will let you know where you need to be.

Parent help is much appreciated to poo pick, pick up/adjust jumps.

## Dress

<b>Rider</b>	<b>Pony</b>
Stay in dressage clothes	Put on martingale if worn
Body protector	Put on boots if worn
Baton whip if needed	

**\*There is no set break for lunch. Packed lunches will be provided and available from the Hub from 12pm.**

Please ensure your horse/pony has a rest, some grass/hay and water throughout the day

## Cross Country

On Thursday evening, coaches will arrange to walk the cross-country course with members so they know where they are going the following day.

Courses will be clearly marked with coloured numbered discs to help riders around the course. We need lots of parent/helpers'/ volunteers to help with fence judging and supporting riders.

If you are happy to fence judge, please let us know. A briefing will be held Thursday evening To let everyone know what they need to do and where and when. You will be issued with a score sheet and pen, but you may want to take a chair and a drink. We do not have a professional photographer, so any keen photographers, please do bring your cameras along and snap away. Just please check with the Branch officials and other parents that they are happy for their child's picture to be taken.

## Dress

<b>Rider</b>	<b>Pony</b>
Skull cap – no fixed peaks	If boots are worn - tape around straps to prevent them falling off in the water.
XC skin – long sleeves must be worn	
Medical Armband	
Back protector	
Number Bib (Provided)	

Once you have finished your classes, settle your pony in his/her stable to relax before their journey home. Paddocks will close at 2.30pm on Friday.

## 4pm all members & parents to meet at the Hub for Presentation and Goodbyes

**\*Presentation** – Rosettes and prizes are awarded for tack & turnout (points given throughout the week at parade), If you have Stable management first, please present for tack & turnout with ponies in hand in bridles. Coach awards, Dave Bevan Award, and the ODE placings, members will also be awarded their Achievement badges and Progressive awards they have achieved throughout the week. Bring a chair and some tissues, it's always very emotional saying goodbye to camp!

## **\*Leaving Camp**

- Your stable needs to be completely empty.
- Camping area left clear of litter and tidy
- Please go to the Hub to check out before leaving the site so we know who has left.

There is a lot of packing up to do on the final day and we need lots of help with dismantling the site and packing away. Please do your bit to help, it really is appreciated

## FAQ's

### Can we bring a BBQ to camp?

Gas BBQ's are permitted. They must be on a stand and always supervised by an adult. Strictly no disposable BBQ's or fire pits.

### Can we bring our dog?

I'm afraid we have had to say that dogs are no longer allowed in camp.

### Is there a tack shop nearby in case we forget something?

Yes, there are 2 local tack shops about a 10-15 drive away from camp. The addresses and contact info are listed on the contact's page.

### What if my pony loses a shoe?

We have a parent in camp who is also a farrier. Dale will have his tools with him for emergencies but will not be bringing spare shoes. Please ask your farrier for the shoes he removes at your pre camp visit and bring them to camp as spares.

### Why aren't horses/ponies allowed until 2pm but caravans and tents from 12?

We allow caravans and tents on site a bit earlier so people can set up tents and caravans in case people need to go back home to collect trailers. The stable area needs to be fenced, risk assessed and checked by the Health & Safety Officer before any horse/ponies are allowed to enter.

### Can we have visitors at Camp?

Visitors are allowed to come and watch and support on the show day. Please let Branch Officials know and ensure visitors have signed the visitor book in the hub.

### Can the children play on the XC Course in the evening?

The XC course is out of bounds apart from when groups are riding or are walking the course with an instructor. Children can play on the grass areas in the evenings and there will be organised activities each evening. The Committee are not responsible for any member past 6pm when the camp day finishes and need to be supervised by parents/ guardians.

### Can we bring bikes/scooters?

Absolutely! Members are welcome to bring their bikes, scooters and outdoor games. Bikes are not permitted in the stable area or the camp hub and the committee do not take any responsibility for loss or damage.

### Why can't I leave shavings and grooming kits outside my stable?

We must do lots of risk assessments and comply with Health & Safety rules & regulations. The stables are erected with this in mind to allow for emergency vehicles to enter the area if needed. It is important that nothing is left outside stables apart from the ponies headcollar & lead rope, spare lead rope and spare water bucket/container. The Stable manager will remove any items left outside stables and they will not be returned until the end of camp.

### What Safeguarding measures are in place for my child?

As a Branch of The Pony Club, we adopt The Pony Club Safeguarding Policy. You can view/download the policy on The Pony Club website at <https://resources.pcupk.org/wp-content/uploads/2024/03/TPC-Safeguarding-Policy-2023-.pdf> and a copy will be available in the Policy's folder in the Camp Hub. All Instructors and Branch Officials are attended safeguarding courses and a designated Safeguarding Officer will be appointed for the duration of camp.

### What if my child has any additional requirements?

We are happy to discuss any reasonable adjustments that can be made to help support your child throughout their time at camp. Please speak with Dee. A copy of The Pony Club reasonable Adjustment Policy can be found on the website at <https://resources.pcupk.org/wp-content/uploads/2023/12/reasonable-adjustment-policy.pdf> and a copy will available in the Policies folder in the Camp Hub.

### **What if I need to leave site?**

If you want to leave site, please just let your Instructor and the Camp Site manager know. If you are leaving site after 6pm you will need to make alternative arrangements for your child to be supervised. The main site gates are locked at 9pm so please ensure you are back on site before the gates are locked.

### **My child is having a rubbish time and I want to complain!**

We hope that this will never happen, and we try our best to ensure all members have an amazing time at camp. Please remember all Committee members are volunteers and most also have their own child/children at camp. We are governed by The Pony Club rules, Policies & Procedures, which may seem a bit boring and unnecessary at times, but they are all in place to protect the safety and wellbeing of members, adults, and the horses/ponies on site.

If you do have any concerns, please speak directly to the Site Manager. Any formal concerns can be made in writing to [dc.westmidlands@pcuk.org](mailto:dc.westmidlands@pcuk.org). A copy of The Pony Club Resolving Complaints Policy can be found on the website at <https://resources.pcuk.org/wp-content/uploads/2023/12/resolving-complaints-policy-2019-v1-0.pdf> and a copy will be available to view in the policies folder in the Camp Hub.

### **What if my child is ill or injured?**

All Coaches and Committee members are Trained 1<sup>st</sup> Aiders. There will be a First Aid kit available in the Hub and the contact details for both the local Medical Centre and nearest A & E are listed on the contact's page.

### **What if my horse/pony is injured?**

An equine 1<sup>st</sup> Aid kit will be available in the Hub and contact details of the nearest equine hospital and vets are listed on the contact's page.

# Emergency Numbers & Useful Contacts

## Branch Officials

Dee – 07930 308199 (dc.westmidlands@pcuk.org)

Julie – 07903 529964 (westmidlands@pcuk.org)

Steph – 07967 902413

Helen– 07531 505049

Gemma – 07740 196916

Poppy – 07531 282188

## Local Vet

**Chine House Veterinary Hospital** Silby Hall, 12 Cossington Road, Silby LE12 7RS

tel: 01509 812446

## Local Medical Centre

Latham House Medical Centre, Clifton Way, Hinckley LE10 0ZN

tel: [01455 234414](tel:01455234414)

## A&E Hospital

Leicester Royal Infirmary, Infirmary Square, Leicester, LE1 5WW

tel: [0300 303 1573](tel:03003031573) 11.8m from Aylesford

## Local Fire Station

Melton Mowbray Fire & Rescue Nottingham Rd, Melton Mowbray LE13 0NP

tel: [01664 857771](tel:01664857771)

## Other useful contacts

### Tack shops

**R & R Country** Waltham Road Thorpe Arnold, Melton Mowbray LE14 4SD (about 15mins drive)

**Nags Essentials**, Nottingham Ln, Old Dalby, Melton Mowbray LE14 3LX (about 10min drive)

**Macdonalds** MELTON MOWBRAY, LE13 1RB 4.4m away closes at 11pm

**Aylesford Chippy** 4 Bradgate Lane, Asfordby, LE14 3YD – 4min drive away or Uber Eats delivery.

**One Stop Melton Mowbray** - 29-33 Grange Drive, LE13 1EY 10min drive

